

## Strathcare Privacy Statement.

1. We collect and use customers' and volunteer's personal data because it is necessary for:

- a) the pursuit of our legitimate interests (as set out below);
- b) the purposes of complying with our duties and exercising our rights for the provision of services to a customer; or
- c) complying with our legal obligations.

2. Our legitimate interests

The normal legal basis for processing personal data, is that it is necessary for the legitimate interests of Strathcare, including: -

- supplying services to our customers;
- providing customer and next of kin/carers details to Strathcare Trustees, drivers and passenger assistants;
- protecting customers and volunteers and maintaining their safety, health and welfare;
- promoting, marketing and advertising our services including emailing you about activities in the future;
- handling customer contacts, queries, complaints or disputes;

3. Sharing of Personal Data.

We share personal data with third party organisations who run some of our activities to solely to allow them to identify the customers on that activity.

We do not share or provide personal data under any other circumstance with any third parties.

Where we do acquire personal data from third parties we ensure that they comply with our Privacy Policy in as much as it affects personal data that they supply to us.

4. Retention of Personal Data.

We will keep personal data for no longer than 2 years, from date of receipt, without your express consent.

5. Inspection of Personal Data.

You have the right to inspect any personal data that we hold for you. We will comply within 14 working days of such request.

6. Removal or Rectification of Personal Data.

You have the right to ask that any personal data be removed or rectified and we will comply within 14 working days of such request.

7. Our Details

a) This website is owned and operated by Strathcare.

b) We are registered in Scotland under Registered Charity SCO no: SC011737 and our registered office is 4 Laurel Avenue, Crieff, PH7 3EN.

c) You can contact us: by post, using the postal address given above, using our website contact form, by telephone, on the contact number published on our website from time to time, or by email, using [info@strathcare.org.uk](mailto:info@strathcare.org.uk).

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